



## **BATTISFORD PARISH COUNCIL**

<http://www.battisford-pc.gov.uk> [clerk@battisford-pc.gov.uk](mailto:clerk@battisford-pc.gov.uk)

### **Accessibility Statement for Battisford Parish Council**

This website is run by Battisford Parish Council. We aim to ensure that as many people as possible can use this website. Generally, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We have also tried to ensure that we have made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

[Simple 'how to' guides to make your device easier to use | My Computer My Way](#)

#### **How Accessible this Website Is**

We know some parts of this website may not be fully accessible however if you need information on this website in a different format we will happily provide it. Please contact the Clerk to the Parish Council, with all such requests and we will get back to you as soon as possible:

- Email: [clerk@battisford-pc.gov.uk](mailto:clerk@battisford-pc.gov.uk)
- Text or phone: 07864742341

#### **Reporting accessibility problems with this website**

We are always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or if you think we are not meeting accessibility requirements, please contact the Parish Clerk about the issue by emailing : [clerk@battisford-pc.gov.uk](mailto:clerk@battisford-pc.gov.uk)

#### **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint, **contact the Equality Advisory and Support Service (EASS)**.

**Contacting us in person or by phone** We do not have a public office to visit but can arrange for the Clerk to contact you if you have difficulties accessing the monthly council meetings.

We do not currently provide a text relay service for people who are deaf, hearing impaired or have a speech impediment.

### **Technical information about this website's accessibility.**

This website is partially compliant with the **Web Content Accessibility Guidelines (WCAG) 2.2 AA** standard, due to the non-compliances listed below.

Many of our older PDFs do not meet accessibility standards. For example, they may not be structured so they are accessible to a screen reader.

### **Disproportionate burden.**

Navigation and accessing information: it is not possible to ensure the site is always accessible by all known and future screen reader technologies, but we do endeavour to resolve issues to the best of our capabilities if made known to the council and resources allow.

The accessibility regulations do not require us to fix PDFs or other documents published before 23<sup>rd</sup> September 2018 if they are not essential to providing our services. For example, we do not plan to fix copies of minutes.

### **How we tested this website**

This website was last tested in February 2026 by Suffolk Cloud.

A full explanation of the examples used for testing can be found by accessing this weblink: **<https://www.gov.uk/government/publications/doing-a-basic-accessibility-check-if-you-cant-do-a-detailed-one/doing-a-basic-accessibility-check-if-you-cant-do-a-detailed-one>**

### **What we're doing to improve accessibility**

- Regularly monitoring the accessibility of our website
- Making our PDF documents (created after 22 September 2018) as accessible as possible.
- Where possible, creating HTML pages rather than PDF documents
- Continue to work to resolve all identified accessibility issues which are within our control and will release them to the website as soon as they are completed.

Battisford Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility

Regulations 2018. This website is partially compliant with the Web Content Accessibility Guidelines Version 2.2 AA standard.

This statement was first prepared on 13th March 2026

For technical information about this website's accessibility and the Website Accessibility Statement from our website provider, **[please use this link for full details](#)**